

E-00000C-11-0328



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ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM

Investigator: Tom Davis

2014 FEB 18 P 12:21

ORIGINAL

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Opinion No. 2014 - 115054

Date: 2/18/2014 Arizona Corporation Commission

Complaint Description: 01H Billing - Smart Meter
08A Rate Case Items - Opposed

DOCKETED

FEB 18 2014

First:

Last:

Complaint By: Jean

Jenks

DOCKETED BY

Account Name: Jean Jenks

Home: (000) 000-0000

Street: unknown

Work: (000) 000-0000

City: unknown

CBR

State: AZ Zip: unknown

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 250-2280

Nature of Complaint:

OPPOSED

E-00000C-11-0328

ELECTRIC

2/16/14: Email

Dear Commissioners,

Please be advised that no Blue Tag was placed on my analog meter even though I opted out over one year ago. Nor was I ever informed by APS about the Blue Tag necessity. I only very recently learned of this from an acquaintance. Upon contacting APS on February 5, 2014 and requesting a Blue Tag, I was informed: "When the meter reader is in the area at the end of this month, they will place a baby blue seal on our meter." Yet, as of last week APS has targeted one or two residences in Sedona neighborhoods, replacing analog meters with digital meters, then telling people the new meters [Smart Meters] will save money, are not a threat to their health, etc. APS is corrupt and cannot be trusted.

Many people do not want Smart Meters because they are unhealthy. It is a travesty that the Arizona Corporation Commission is doing nothing while APS is installing Smart Meters in Arizona at a time when the Arizona Department of Health Services is continuing its year-long, \$1 million research on the effects of radiofrequency on people's health. Still today, in the face of research documenting the dangers, health agencies in other states are recommending to their commission that the state or county refuse Smart Meters until they are proven safe.

In addition, the American Academy of Environmental Medicine has called for immediate caution regarding Smart Meter installation due to potentially harmful RF exposure. The AAEM feels more independent research is needed to assess the safety of Smart Meter technology in order to protect society from diseases like cancer, brain dysfunction, respiratory distress and fibromyalgia.

Why is the AZCC not protecting Arizonans' health and safety by prohibiting "Smart Meter" installations until they are proven safe?

As you know, last summer the City of Sedona filed an official letter requesting the community Opt Out without

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UTILITY COMPLAINT FORM

penalties with the AZCC. I am outraged this request is not being honored and that APS has begun working in our City. In addition to replacing some analog meters with digital ones, during the past two weeks APS has been busy installing equipment associated with Smart Meters on telephone poles along Jordan Road in Uptown Sedona. And according to an official News Release from the City Manager's Office, the city has received information from APS that deployment of Smart Meters in Sedona is scheduled to begin on March 9, 2014.

It is brutal to force Sedona, a retirement community, to have this dangerous product/service and to charge an Opt Out fee when the City Council long ago requested a community Opt-Out. The AZCC must immediately order APS to cease and desist Smart Meter installations within the Sedona City Limits.

Sincerely, Jean Jenks

End of Complaint

Utilities' Response:

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Investigator's Comments and Disposition:

2/18/14: Entered for the record and docketed (Sent to APS, Inquiry # 115053)

CLOSED

End of Comments

Date Completed: 2/18/2014

Opinion No. 2014 - 115054
